



Lagos | Nigeria: 18 December 2023

## **NIGERIAN COMMUNICATIONS COMMISSION (NCC) DIRECTIVE ON COMPLIANCE WITH THE SIM REGISTRATION REGULATION**

MTN Nigeria Communications PLC (“MTN Nigeria” or the “Company”) hereby notifies the Nigerian Exchange Limited and the investing public that the Company received a formal directive from the NCC to implement full network barring on all phone lines for which the subscribers have not submitted their national identity numbers (NINs) and those whose NINs are unverified.

This is part of an industry-wide directive that requires phone lines for which the subscribers have not submitted their NINs to be barred on or before 28 February 2024. With regard to NINs that have been submitted but not verified, such lines are to be barred on or before 29 March 2024, where five or more lines are linked to an unverified NIN. Similarly, where less than five lines are linked to an unverified NIN, such lines are to be barred on or before 15 April 2024. All affected subscribers must be verified (biometrics and biodata) before their lines are unbarred.

This is a follow-up to the NCC’s directive on 4 April 2022 requiring operators to restrict outgoing calls (one-way barring) for subscribers whose lines are not associated with NINs.

We are further engaging the affected subscribers through all our channels to encourage them to submit their NINs for verification. As part of these efforts, we are enhancing the capacity of our various service outlets to make the process smoother and more efficient. We are committed to ensuring that our subscribers comply with the NCC directive and will continue to work with the National Identity Management Commission (NIMC) to accelerate the NIN verification process.

We appreciate the effort being made by the Federal Government to implement a reliable and sustainable National Identity Management system, which is a crucial enabler for national and economic development. Therefore, as a law-abiding corporate citizen and in line with our operating licence requirements, we are committed to complying with the industry-wide directive from the NCC and will

### **MTN Nigeria Communications PLC**

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RC 395010

Directors: Dr. E. Ndukwe, OFR (Chairman) Mr. K. Olutokun Toriola (CEO) Mr. M. Kadri (CFO) Mr. M.K. Ahmad, OON Mr. M. Ajukwu Mr. A. Alli  
Dr. O. Johnson Mrs. I. M. Omoigui Okauru, MFR Mr. A.B. Mahmoud, SAN OON \*\*\*Mr. M. Mroue \*Mr. R. Gasant \*Ms. T. Molefe \*Mr. F. Moolman  
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***\*South African \*\*German \*\*\*Lebanese***



provide further updates to investors on progress and potential impact with the release of FY 2023 results.

We urge all our subscribers who have not yet linked their NIN to their lines to take immediate action by visiting the nearest MTN outlet or using any of our digital channels before the deadlines. Those without a NIN should visit any of the NIMC's enrollment centers nationwide to enrol for NIN.

A handwritten signature in black ink, appearing to read "Uto Ukpanah".

Uto Ukpanah *FCIS*  
Company Secretary

#### About MTN Nigeria

*MTN Nigeria is one of Africa's largest provider of communications services, connecting over 77 million people in communities across the country with each other and the world. Guided by a belief that everybody deserves the benefits of a modern connected life, MTN Nigeria's leadership position in coverage, capacity and innovation has remained constant since its launch in 2001. MTN Nigeria is part of the MTN Group - a multinational telecommunications group which operates in 19 countries in Africa and the Middle East.*

Visit [www.mtn.ng](http://www.mtn.ng) for more information.

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