



Airtel Africa plc

(‘Airtel Africa’, or the ‘Group’)

Nigeria NIN/SIM update

London and Lagos, 05 April 2022: Airtel Africa, a leading provider of telecommunications and mobile money services, with a presence in 14 countries across Africa, today provides an update on NIN/SIM registrations in Nigeria.

Following a directive issued by the Nigerian Communications Commission (NCC) on 7 December 2020 to all Nigerian telecom operators, Airtel Nigeria has been working with the government to ensure that all our subscribers provide their valid National Identification Numbers (NINs) to update SIM registration records. To complete the registration process, we must link the NIN information received with the SIM of the respective subscribers and share the same with the National Identity Management Commission (NIMC).

The original regulatory directive set an initial deadline for customers to register their NIN with their SIM of 30 December 2020. This was subsequently moved several times, with the latest deadline set for 31 March 2022.

Airtel Nigeria has now been notified that with effect from 4 April 2022, all SIMs that have not been linked to a NIN will be placed on ‘receive only’ status with immediate effect. Subscribers of such lines can still link their SIMs to their NINs in order that these restrictions can be lifted. Customers are therefore being given a final opportunity to fully comply with the latest registration requirements.

We have made significant progress on capturing the NINs of our customers and building the database in collaboration with the NIMC. As of today, we have collated NIN information for 73% of our active customer base which accounts for around 79% of our revenues from Nigeria. The impact on the business in terms of customer numbers and revenues is uncertain. However, our experience of adopting similar procedures in other countries suggests that SIM consolidation is likely to occur in response to implementation, potentially reducing any financial impact.

In the latest results for the nine-month period to 31 December 2021, Airtel Nigeria had an active customer base of 42.4 million and posted revenues of \$1,370m.

We will continue to work with impacted customers to help them to comply with the registration requirements and continue to benefit from full service connectivity

-ENDS-

Enquiries

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About Airtel Africa

Airtel Africa is a leading provider of telecommunications and mobile money services, with a presence in 14 countries in Africa, primarily in East Africa and Central and West Africa.

Airtel Africa offers an integrated suite of telecommunications solutions to its subscribers, including mobile voice and data services as well as mobile money services both nationally and internationally.

The Group aims to continue providing a simple and intuitive customer experience through streamlined customer journeys. www.airtel.africa

A handwritten signature in black ink, appearing to read 'Simon O'Hara'.

Simon O'Hara
Group Company Secretary